

1. An interactive video monitoring (ivm) process for verifying alarms signals from an unlimited number of intrusion detection systems and/or video devices utilizing video to provide additional information to a central station operator at a central station. comprising:

means for locating the intrusion detection system, video device, camera and lens the central station is monitoring;

means for creating video images;

means for transmitting and/or storing video;

means for detecting an alarm condition for the intrusion detection system;

means for connecting the alarm input device or camera and lens to the intrusion detection system or video device;

means for processing and transmitting alarm signal to the central station;

means for transporting alarm signal or video data to the central station;

means for locating the equipment for monitoring the intrusion detection system and/or video device at

the monitored location;

means for receiving alarm signal from the monitored location;

means for indentifying the monitored location and communicating the event;

means for processing and serving the alarm signal to the central station operator's workstation;

means for storing the customer's account record;

means for storing customer's account number, account information and video device connection information; and

means for displaying the customer's account record, alarm signal and video.

2. The interactive video monitoring (ivm) process in accordance with claim 1, wherein said means for locating the intrusion detection system, video device, camera and lens the central station is monitoring comprises a monitored location.

3. The interactive video monitoring (ivm) process in accordance with claim 1, wherein said means for creating video images comprises a camera and lens.

4. The interactive video monitoring (ivm) process in accordance with claim 1, wherein said means for transmitting and/or storing video comprises a video device.

5. The interactive video monitoring (ivm) process in accordance with claim 1, wherein said means for detecting an alarm condition for the intrusion detection system comprises an alarm input device.

6. The interactive video monitoring (ivm) process in accordance with claim 1, wherein said means for connecting the alarm input device or camera and lens to the intrusion detection system or video device comprises a connection

medium.

7. The interactive video monitoring (ivm) process in accordance with claim 1, wherein said means for processing and transmitting alarm signal to the central station comprises an intrusion detection system.

8. The interactive video monitoring (ivm) process in accordance with claim 1, wherein said means for transporting alarm signal or video data to the central station comprises a transmission medium.

9. The interactive video monitoring (ivm) process in accordance with claim 1, wherein said means for locating the equipment for monitoring the intrusion detection system and/or video device at the monitored location comprises a central station.

10. The interactive video monitoring (ivm) process in accordance with claim 1, wherein said means for receiving alarm signal from the monitored location comprises an alarm processing device.

11. The interactive video monitoring (ivm) process in accordance with claim 1, wherein said means for indentifying the monitored location and communicating the event comprises an alarm signal.

12. The interactive video monitoring (ivm) process in accordance with claim 1, wherein said means for processing and serving the alarm signal to the central station operator's workstation comprises a central station software.

13. The interactive video monitoring (ivm) process in

accordance with claim 1, wherein said means for storing the customer's account record comprises a central station data base.

14. The interactive video monitoring (ivm) process in accordance with claim 1, wherein said means for storing customer's account number, account information and video device connection information comprises a customer account record.

15. The interactive video monitoring (ivm) process in accordance with claim 1, wherein said means for displaying the customer's account record, alarm signal and video comprises a central station operator's workstation.

16. An interactive video monitoring (ivm) process for verifying alarms signals from an unlimited number of intrusion detection systems and/or video devices utilizing

video to provide additional information to a central station operator at a central station. comprising:

 a monitored location, for locating the intrusion detection system, video device, camera and lens the central station is monitoring;

 a camera and lens, for creating video images;

 a video device, for transmitting and/or storing video;

 an alarm input device, for detecting an alarm condition for the intrusion detection system;

 a connection medium, for connecting the alarm input device or camera and lens to the intrusion detection system or video device;

 an intrusion detection system, for processing and transmitting alarm signal to the central station;

 a transmission medium, for transporting alarm signal or video data to the central station;

 a central station, for locating the equipment for monitoring the intrusion detection system and/or video device at the monitored location;

 an alarm processing device, for receiving alarm

signal from the monitored location;

an alarm signal, for indentifying the monitored location and communicating the event;

a central station software, for processing and serving the alarm signal to the central station operator's workstation;

a central station data base, for storing the customer's account record;

a customer account record, for storing customer's account number, account information and video device connection information; and

a central station operator's workstation, for displaying the customer's account record, alarm signal and video.

17. An interactive video monitoring (ivm) process for verifying alarms signals from an unlimited number of intrusion detection systems and/or video devices utilizing video to provide additional information to a central station operator at a central station. comprising:

a monitored location, for locating the intrusion detection system, video device, camera and lens the central station is monitoring;

a camera and lens, for creating video images;

a video device, for transmitting and/or storing video;

an alarm input device, for detecting an alarm condition for the intrusion detection system;

a connection medium, for connecting the alarm input device or camera and lens to the intrusion detection system or video device;

an intrusion detection system, for processing and transmitting alarm signal to the central station;

a transmission medium, for transporting alarm signal or video data to the central station;

a central station, for locating the equipment for monitoring the intrusion detection system and/or video device at the monitored location;

an alarm processing device, for receiving alarm signal from the monitored location;

an alarm signal, for indentifying the monitored

location and communicating the event;

 a central station software, for processing and serving the alarm signal to the central station operator's workstation;

 a central station data base, for storing the customer's account record;

 a customer account record, for storing customer's account number, account information and video device connection information; and

 a central station operator's workstation, for displaying the customer's account record, alarm signal and video.